
Gresham House 1-bed

Thank you for booking to stay in Gresham House 1-bed in central Eastbourne. Please find below some information about the apartment and area, plus details of arrival and departure procedures. If there is anything not covered that you would like to know, please contact the Exclusively office.

The address of the property is:

Flat 2, Gresham House
5 – 11 Hartington Place
Eastbourne, BN21 3BS

Contacts for the Exclusively office:

Tel: +44 (0)1323 40 60 90
Email: info@exclusivelyeastbourne.co.uk /
hello@exclusivelyshortlets.co.uk

ARRIVAL

- We will contact you a few days before arrival to arrange your check in. Please let us know your expected arrival time at that point – standard check in is from 4pm.
- If we know you are intending to be in the area earlier, we will advise whether it is likely to be possible to check in before this time (for example, if the property was not taken the night before).
- We will leave a key in a keysafe at our office for you to collect while on route to the property and will provide you with the address to our office at that time.
- On the day of your arrival, we will ask that you call again when you are 45 minutes away, even if you are earlier than expected, so we can confirm key pick up arrangements (we may not have allocated which keysafe you are using before this time if we have multiple arrivals)

DEPARTURE

- The property must be vacated strictly by **10am** on the day of departure
- Please fully secure the apartment, locking all windows and the patio door and leave both sets of guest keys on the dining table before shutting the apartment door behind you
- There will be an inventory and property check after departure so the security deposit can be refunded
- It is expected that the property will be left in a reasonable state, with rubbish removed, washing up done etc – if the property is left in an unreasonably messy state, requiring a deep clean, the cost may be taken out of your security deposit

DIRECTIONS & PARKING

ARRIVING BY RAIL / BUS

- The train station is in Terminus Road, Eastbourne, BN21 3QJ. The bus stops are located on Cornfield Road and Gildredge Road. There is a taxi rank at the station
- If you are walking, it takes about 10 minutes from the train station. Head into the town centre along Terminus Road and when you see Natwest on the corner follow the road to the right onto Cornfield Road. Continue along Cornfield Road until you reach the roundabout at the end then take the second exit on the left onto Trinity Trees. Hartington Place is the first road on the right so cross over when safe to do. Walk along Hartington Place towards the seafront and straight across at the crossroads. Gresham House is on your right just before The Guesthouse East

DRIVING TO GRESHAM HOUSE

If driving, sat navs seem to take you on a round tour of Eastbourne. Follow these simple directions to get to Gresham House

- From the M25, take the M23 to Brighton, continue on the A23

- Just before Brighton take the A27, sign-posted Lewes/Worthing
- Follow the A27 to Lewes. You will soon see signs for Eastbourne. Continue for about 40 minutes
- As you approach Eastbourne, follow brown tourist signs for the seafront at various roundabouts
- When you get to the seafront continue to Eastbourne pier. Drive past the pier and take the third road on your right into Hartington Place. Gresham House is on your left just after The Guesthouse East.

WHERE TO PARK

- There are parking bays along Hartington Place and surrounding roads which have restrictions in place Monday-Saturday, 8am-6pm
- We can provide parking permits for £2 per vehicle per day – please let us know in advance if you need these and for how many vehicles so we can have them ready on your arrival
- Alternatively, there is an NCP car park very close by in Trinity Place that you can use (more expensive)

ABOUT THE APARTMENT

ACCESSIBILITY

The property is on the raised ground floor with steps up to the front door to the building.

SMOKING

[This is a NO SMOKING property.](#) Please smoke or vape outside the property with the door closed behind you and safely dispose of any ash or cigarette remains immediately. Please do not lean out of a window to smoke or smoke in the bathroom and if you smoke on the patio, please ensure that the patio doors are closed so smoke doesn't blow back in. Guests believed to have been smoking in the accommodation may be charged additional cleaning of up to £100 per room affected.

CHILDREN

Well behaved children are welcome but please be mindful of the neighbours below. If you need a cot or other equipment, please let us know in advance (subject to availability) but please bring your own cot bedding as we do not supply this.

SMART TV / WIFI

There is a SMART TV in the lounge for your enjoyment, don't forget your sign on details for Netflix etc. WiFi is provided – the password is in the guest information folder in the apartment.

KITCHEN EQUIPMENT

The kitchen is well equipped with a hob, oven, microwave, fridge freezer, cafetiere and pots, pans and utensils. There is also a washing machine, vacuum cleaner, iron and ironing board, and clothes airer provided.

HOT WATER AND HEATING

There is constant hot water provided through a combi boiler and central heating when required.

FLOORING

Please help us to keep the carpets, rugs and floors in tip top condition by removing your outdoor shoes on entry, especially stilettos as they can damage the floors so please pack your slippers!

BEDROOMS AND BATHROOMS

The main bedroom can be made up as a super king-size or twins – please let us know as soon as possible if you require twin beds as it will usually be set up as a superking. A hairdryer is available in the bedroom.

PETS

Pets are not permitted in the property including those of any visitors during your stay.

TOWELS AND LINEN

Towels and linen will be in place for your stay but remember to bring your own towels for the beach or swimming. If you are staying for two weeks or more, additional bed linen and towels will be provided for you to change and wash yourself during your stay.

NEIGHBOURS

Please show consideration for the neighbours especially if you are enjoying the patio as sound can travel. We ask that you keep noise to a reasonable level, with music and TV low, particularly before 9am and after 8pm. Please pack your slippers and remove outdoor shoes on entry – this helps to keep noise low and the floors and rugs in good shape.

PATIO

There is a private terraced patio area with table and chairs for outdoor dining. The cushions and a parasol are stored in the utility cupboard. Please store back away after use and in windy or wet weather. Please do not leave out at night or if you go out.

CONSUMABLES – WHAT'S PROVIDED?

We provide a few starter supplies to get you started. The kitchen will include some washing up liquid, a jay cloth and sponge, bin liner in bins, general cleaning equipment, and enough tea/coffee/milk sachets for a welcome drink. The bathroom will include a set of mini hotel-style toiletries and a toilet roll. You will need to top up consumables as required (extra bin liners, toilet rolls) and washing detergent is not provided.

CLEANING & OTHER SERVICES

If you would like a midstay clean and towel/linen change, please ask us for prices. We can also provide recommendations for catering requirements, a soft tissue therapist (specialist in sports injuries or to ease aches and pains) and a personal trainer. To avoid disappointment please book such services in advance of your stay.

ABOUT EASTBOURNE

Officially the sunniest spot in the UK, Eastbourne nestles at the foot of the South Downs and Beachy Head, with unbeatable walking and cycling to be enjoyed. Brighton is just 25 miles away, and Hastings 17 miles.

Whether you fancy taking in a West End show or concert at Eastbourne's fabulous bandstand, enjoying a stroll on the pier, roller skating along the promenade or even having a go at some water sports, Eastbourne can offer it all. The town centre boasts a large selection of shops, theatres, multi screen cinema, bars, clubs and restaurants. More information and a 'what's on' guide on the Visit Eastbourne site -

<http://www.eastbourne.gov.uk/visitors/visiteastbourne/>

FOOD SHOPPING & AMENITIES

You are a short walk from the main town centre, with food shops, banks and supermarkets. In the other direction, Eastbourne's beachfront is just 100m away. Full details will be provided in the guest information folder.

EATING OUT & NIGHTLIFE

You can have virtually any type of cuisine you could imagine within a short walking distance (or quick drive). There are a wealth of pubs, bars and clubs to enjoy in Eastbourne and there is a town centre cinema. Culture

vultures can take in a show at one of Eastbourne's theatres or book to see a concert at Eastbourne's iconic bandstand. Details will be provided in the guest information folder.

HEALTH

There is an NHS drop-in centre at Eastbourne train station. Details of other health services will be provided in the guest information folder including pharmacies and hospitals.

GYM / SWIMMING

The Sovereign Leisure Centre has a fun pool (with waves and flumes), a gala swimming pool, well-equipped gym and fitness classes. For details visit http://www.eastbourneleisurecentres.com/sovereign_centre

We hope you find this apartment comfortable and enjoyable. Please look after it and leave it in the same state as you found it and pass any comments to the Exclusively team. Have a great stay!